

## **Brentford Dock Limited**

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## **The Syon House and Park Gate**

### **February 2018**

A Brentford Dock season ticket enables the holder entry into the gardens of Syon Park throughout the year.

Existing passes for Syon House and Gardens and Gardens only will expire on 31<sup>st</sup> March 2018. Passes for the coming season 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019 should be in place by 1<sup>st</sup> April 2018. All passes which have not been renewed by 1<sup>st</sup> May 2018 will be cancelled without further notice.

No applications will be accepted after 1<sup>st</sup> September 2018

Pass holders will need a photographic pass, numbered and cross referenced to a gate opening key fob.

Syon House looks to Brentford Dock Ltd to collect any outstanding non-valid gate key fobs. Any person not in possession of a valid photographic pass, but holding and using a gate key fob will be asked to surrender the key fob to a Syon Park official. A report will be sent to Brentford Dock Ltd.

The cost of a House and Garden pass will be £55.00 per individual pass holder and for the Gardens only £45.00 for a 2018/2019 season ticket.

Syon Park Gate 2018/2019 conditions of use, completed application forms imply acceptance of the following conditions.

Season Tickets valid from 1<sup>st</sup> April 2018 or such date as purchased, until 31<sup>st</sup> March 2019.

Season Ticket holders are responsible for any persons they bring into either the House, or the Gardens of The Syon Park Estate, and will be liable for the payment of the relevant amounts for their visiting guests. If a person(s), either accompanied by the pass holder or sponsored by a pass holder is found not to be in possession of a valid ticket this will nullify the pass holders right of entry and right of access will be denied. Payment for accompanying guests should be made via The Visitor Centre. Photographic passes and numerically endorsed key fob are non-transferable and remain the property of Brentford Dock Ltd throughout the duration of the season, but must be surrendered if requested and, on occasion, required if the terms of entry have been breached.

### **Opening times for 2018/2019 are:**

Brentford Dock Gate: 10.30am – 4.30pm during the summer, 10.30am - 3.30pm during the autumn & winter. The other Garden exits are locked promptly at 5.00pm in the summer.

Syon House: 14<sup>th</sup> March – 28<sup>th</sup> October - Wednesday, Thursday, Sunday & Bank Holidays (also Good Friday and Easter Saturday) 11.00am to 5:00pm (last entry at 4:00pm).

Syon Gardens: 12<sup>th</sup> March – 28<sup>th</sup> October – Daily 10:30am- 5:00pm (last entry 4.00pm)

From Monday 29<sup>th</sup> October 2018 the Gardens and Visitor Centre will be closed to the public until the beginning of the new season in March 2019. Access into the gardens via the Brentford Dock Gate

will still be available to Brentford Dock Season ticket holders however the Brentford Dock Gate will be the only entry and exit point during these months. Syon House Ventures reserves the right to alter opening times.

The Park will also be closed for events such as filming and the Enchanted Woodland (November 2018) date and time to be confirmed. Members get free entry into The Enchanted Woodland, subject to availability. See event website for more details.

Syon Park and Brentford Dock Ltd reserve the right to withdraw entry to any household for unreasonable behaviour or if found to be abusing the conditions on which the ticket is granted. Syon House Ventures reserves the right to alter opening times for operational or safety reasons e.g. during events or bad weather.

The Syon Park gardens are for the quiet enjoyment of all visitors. Dogs (apart from assistance and guide dogs) are not allowed in this area of Syon Park and the following activities are prohibited:- Ball Games, Barbecues, Cycling, Roller Blades, Scooters, Fishing and the use of radios, iPods etc except with headphones.

Thank you,

**SYON PARK ESTATE MANAGEMENT**

**IF YOU ARE NOT INTENDING TO RENEW YOUR MEMBERSHIP FROM LAST YEAR PLEASE COULD YOU RETURN YOUR TAG FOB AFTER THE 1<sup>ST</sup> APRIL, THESE CARDS REMAIN THE PROPERTY OF BDL.**

**YOU WILL RECEIVE YOUR £10 DEPOSIT UPON RETURN.**

# APPLICATION FOR TICKET TO SYON PARK GATE 2018

(Applications can only be accepted from residents of Brentford Dock)

**New Application / Renewal of Application (Please delete as appropriate)**

**Please complete in BLOCK letters:**

<b>Name:</b>	
<b>Address:</b>	

## Type of Ticket Required

<b>SEASON TICKET</b>	<b>COST</b>	<b>KEY FOB DEPOSIT</b>	<b>PLEASE TICK</b>
House & Gardens Single	£60*		
Gardens Only Single	£50*		

If you already have a key fob there will be not need to pay the £10 deposit. If you are a new member please add £10 (fully refundable on return) to the cost.

*\*This includes an admin fee of £5.00 including vat for Brentford Dock*

Please enclose a passport size photograph for each individual pass. Please clearly write the name of the individual person on the reverse of the photograph. Please also enclose an envelope addressed to the property (it is not necessary to put a stamp on the envelope).

Please sign this application form and return it the Management Office with a cheque or cash for the relevant amount, as specified above, made payable to Michael Richards & Co.

**I undertake to abide by the conditions of use of Syon Park Gate.**

Signed: \_\_\_\_\_

Dated: \_\_\_\_\_