



Brentford Dock Newsletter

November/December 2017

Festive Office and Cleaning Hours

The office will close from 12 noon on Tuesday 19th December to allow for an office party. Office and cleaning hours for this year will be as follows.

Office

Saturday 24 th	Closed
Sunday 25 th	Closed
Monday 26 th	Closed
Tuesday 27 th	Closed
Wednesday 28 th	10am – 2pm
Thursday 29 th	10am – 2pm
Friday 30 th	10am – 2pm
Saturday 31 st	Closed
Sunday 1 st	Closed
Monday 2 nd	Closed
Tuesday 3 rd	Back to normal

Cleaning

1 cleaner 9am – 12noon
No Cleaning
1 cleaner 9am – 12noon
1 cleaner 9am – 12noon
Normal cleaning
Normal cleaning
8am – 2pm
1 cleaner 9am – 12noon
1 cleaner 9am – 12 noon
1 cleaner 9am – 12 noon
Back to normal

Security will be available 24/7 throughout the Christmas period on 07970143999.

The Board of Directors, Michael Richards & Co and all Staff wish you all a Merry Christmas and a Happy New Year.

We have recently been told of the passing of **Anne Proffitt**, who was a former Chair of Brentford Dock Limited and BDRA and a long-term Resident of Augustus Close until she moved 18 months ago. Our thoughts go to all who knew her.

Marie Curie Coffee Mornings:

Monday 20th November and 18th December

10.30am to 12.30pm



Walking Group

The Walking Group will be visiting Battersea Park, on 26th November (meet by the bike stores at the top of the Dock Road ramp at 10am), bring a packed lunch.

Walkers are also invited to the Brewery Tap on Friday 5th January 2018 at 2.30pm for drinks and light refreshments.

Dock Shop: Telephone: 020 8758 2997

Opening times - 8am to 10pm, 7 days a week.

New Offers on Dry Cleaning

Look out for the Christmas Special Offers coming soon!

Christmas Lights Switch on

The Dock goes officially festive with the Christmas lights switch on party on Saturday 2nd December.

Festivities will start at 6.00pm, outside the Dock Office.

Again there are more lights this year, including an extra tree. There will be hot mulled wine, mince pies, carols by the Dock Singers and Father Christmas for the young ones (provided they have not been naughty...)



Lift Refurbishments

The first of the lift refurbishments will be complete before Christmas, with works starting in Otho Court (North lift – nearest Justin Close) on 27th November. During this time it will be necessary to use the other lift (Augustus Close end) or the stairs.

The 6 other lifts on the Estate will follow early in the New Year, with Nero and Romulus Court next in the programme.

Further details will be sent out to all Residents in the affected blocks, with updates as the works progress in each block.

Once the mechanical and electrical works are complete in all lifts - expected to be by the end of March - there will be a separate project to cosmetically refurbish the interiors (lights, flooring, walls, door coverings). This will be advised nearer the time.

Enchanted Woodland – Syon Park: Event open until 26th November



The Syon Park gate will remain closed during the 'Enchanted Woodland' winter lights event and until Saturday 2nd December (bad weather may push this back).

Dock members can get free entry with their photo ID card, but you must pre-order your ticket on the internet.

Visit www.enchantedwoodland.com/

Cycle Shelter – Romulus Court / Dock Road



Please note that we will be dealing with the weeds and moss in the Dock Road cycle shelters on Wednesday 22nd November. The chemicals and cleaning methods will not damage bikes but you may wish to move them anyway; signs will be posted on the shelters as a reminder.

House-Keeping, General Interest and Festive Advice...

Christmas is coming and this means that Parcels and Rubbish are top of our list!

- Remember that Security cannot keep parcels for longer than 48 hours and they cannot accept perishable goods or large/heavy/dangerous items. Space is limited so please pick up parcels promptly. Security will not accept parcels for an address if they already have had an uncollected parcel for that address for longer than 48 hours. Please do not have items addressed to the 'Security Office' it must have your Home Address or we will not accept the parcel.
- It is an unfortunate fact that Christmas generates a huge amount of rubbish and recycling – particularly cardboard. Please use refuse and recycling facilities carefully and ensure that all cardboard boxes are flattened before recycling. This small thing will make a big difference.
- Whatever you do – do not overload the rubbish chutes!!! Small 'pedal bin' bags only (No turkeys, Christmas trees or unwanted relatives...)
- The new Glutton** - this has been a great success and reduced noise on the Dock considerably. However, it may be necessary during the next few weeks to use the old (Billy Goat) petrol cleaner, during the worst of the leaf fall.
- Motor Vehicles on pavements** – Vehicles are still being parked on the pavements on Augustus Close which causes damage and obstructions. We get regular complaints regarding this. LBH Parking Enforcement will be contacted
- Brentford Dock Residents Association website** – The BDRA has a new website 'Life on Brentford Dock' and the 'Brentford Dock Community' website will now be closed. See enclosed details. You can find a link to this new website on the official brentforddock.com website in the 'Community' section.

PHONE SCAMS: PLEASE CONTINUE TO BE CAREFUL

Since advice concerning telephone scams was sent with last months Newsletter, other residents have informed us that they had also been targetted in this way, so please continue to be suspicious of any unsolicited phone calls claiming to be from the bank or police.

Canal Foot Bridge

We have been advised that, subject to final arrangements, Hounslow Highways will be replacing the footbridge over the canal from Tuesday 2nd January 2018.

The old bridge will be removed completely and replaced. Obviously this will require the bridge to be closed for several weeks.

There will be some great photo opportunities as the bridges will be lifted into place using a crane on the other side of the water: we will advise of the date.



Augustus Close Landscaping



Landscaping works to improve a 'problem area' at the entrance to the Estate have now completed and the ground is settling down to receive planting in the New Year. A planting plan has been agreed with our gardeners, with the aim of providing all year-round interest and colour and giving the main entrance a real lift.

The timber for these works was given to us following the refurbishment of the Augustus Close bridges; it had previously been used to prop the bridge up during the works!

