

Flat to Flat Insurance Claims

Recently the number and cost of insurance claims caused by water damage to neighbouring flats has been on the increase. Attached to this Newsletter is a Guidance note on how to deal with these incidents. Please note that a leak that is caused by something preventable (e.g. leaking or badly installed washing machines/dishwashers, or poorly maintained pipework), is the responsibility of the owner who will be expected to cover the cost of repairs and redecorations. But any damage caused by roof leaks and building defects will continue to be the responsibility of the Dock.

Brentford Dock Residents' Association & Social Events

April

Tuesdays - Scrabble 10am – 12 noon

Wednesday 15th and 29th - Coffee morning 10.30am

Wednesday 22nd - BDRA Annual General Meeting, starting at 7.30pm

May

Tuesdays - Scrabble 10am – 12 noon

Wednesday 13th and 27th – Coffee morning 10.30am

Thursday 14th - Illustrated talk on life in New Zealand 2.30pm £2

Next Marie Curie Coffee Mornings: Monday 20th April , 10.30am to 1230pm.

Bumps and Babies club 2-4pm Residents Clubroom Thursday 2nd & 16th April

Dock Shop:

Telephone 020 8758

2997

Look out for more special offers this month.

Fit and Fabulous Women Event
Friday 24th April at 7pm to 9pm in the Residents Clubroom. Call Arriane on 07975904903.

For more info <http://aemhealthandfitness.com/extra/events/>



Brentford Dock Newsletter

April / May 2015

Brentford Dock Residents Association AGM

The BDRA's AGM will be held on Wednesday 22nd April, at 7.30pm. All Dock residents are eligible to attend and be members of the BDRA. It is managed by an elected committee and is completely separate from the Managing Agents and Board of Directors. The objects of the Association are to organise and promote social activities for the Dock and to have an awareness of the Dock environment and collaborate to maintain and improve where we live and work. Do come along to the AGM and take part in your community, it's your Association, please support it.

Cycle storage racks



38 new cycle storage hoops have been installed in the Otho Court garden, beneath the covered walkway that runs from Nero Court. One hoop has been installed at right angles to the others for tandems so, please leave this free. The racks are on a first come first serve allocation and we strongly recommend the

use of a solid D lock type of security, attached to the frame. If you have a bike on a any walkway please can you move it to one of these racks. We are considering various options to gate/secure the stands. The new cycle shelter next to Dock Road ramp will be allocated as soon as the custom ordered lock arrives and we will be contacting those at the top of the waiting list shortly.

Bin Chutes



Bin chutes are only designed to take supermarket sized shopping bags and forcing anything larger down will cause them to block. This results in inconvenience for neighbours and increased work for our cleaners. Please take larger items down to the bin rooms. This carpet that was blocking a chute a couple of weeks ago took 2 cleaners nearly 2 hours to dislodge. Only use chutes between 8am and 9pm and please do not leave any waste in the vicinity of the chutes. Please think about your neighbours and cleaning staff.

Brentford Dock vision



At the AGM on 19th March, Director Chris Birch, presented, the Boards early concept ideas for the development of the Marina area focusing on the old Marina Bar. This vision includes converting the area into a residential development, which when completed will finance the enhancement of Residents

facilities on the Dock, in the form of a centre for the community. Ideas include a café, reading room, gym and office space. Draft proposals have been submitted to the Council, who are very supportive. Over the next year the Board will keep you informed and will set-up regular resident group meetings to discuss ideas

Website live?

On Tuesday 5th May, The Brentford Dock website will go live. The address is www.brentforddock.com. The site is a user friendly 'one stop shop' for most management office procedures queries and dissemination of information. It presents a professional image of the Dock to residents and outsiders. It will make the running of the Dock more efficient and transparent. All the forms and documents are available with links to other local sites. There are FAQ pages. In addition there will be a private section, where you will be able to manage your own account. Those without access to a computer will still be able to do everything as before.

Painting and lighting update

You will have noticed that the decorators have resumed work on the Dock and are now working on outside jobs whilst the weather is good. They will be finishing Galba Court and then the next scheduled block to be repainted is Otho Court. The new walkway lights are now awaiting the redecorations before being changed to the LED's and the new street lights have been ordered and will be installed as soon as they arrive.

Residents' Comments / Housekeeping Issues

Some issues which have been noted by, or reported to us:

- Holiday check lists - before you go away please remember to tell security and let them have your emergency contact numbers.
- Security key-holding – Except in exceptional circumstances Security will not hold keys on a temporary basis, as they cannot be correctly secured. We recommend that you register a spare set of keys with Security on a permanent basis. You can specify the circumstances and individuals who security can release the keys to. This is an excellent service which could prove very useful to you and in the case of an emergency save you money and the cost of a locksmith.
- Heating controls in flats – the warmer weather is an opportunity to review your heating needs. Please consider turning down (or off) your radiator thermostats.

Syon Park – applications are still being processed. If you have mislaid the Application Form please contact the office managementoffice@brentford-dock.co.uk or telephone 020 8568 5096.